

G-01551A-10-0458



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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 98595

Date: 9/1/2011

Complaint Description: 08A Rate Case Items - Opposed
19K Decoupling - Gas & Electric

Arizona Corporation Commission

DOCKETED

Complaint By: First: Martha

Last: Emmons

SEP 6 2011

Account Name: Martha Emmons

Home:

Street:

Work:

DOCKETED BY

City: Sun City

CBR:

State: AZ Zip: 85373

is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. G-01551A-10-0458
OPPOSE RATE INCREASE AND DECOUPLING

The increase that Southwest Gas is asking for is too high. A rate hike of 15.5% in the winter and 10.55% in the summer to residential users is too much. The gas company must be aware of the availability of people to pay their bills. If necessary, a much lower increase of 2% should be all the commission should consider.

But the "Energy Efficiency Enabling Provision" they are asking for defies belief. The customer is being asked to pay more but use less and then pay the gas company the lost revenues attributable to our conservation. I can't believe they have the gall to ask us to pay for conserving. I can't believe you would give a moment worth of consideration to this. Tell them No!

Martha Emmons
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

RECEIVED
2011 SEP - 6 P 12:43
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 9/2/2011

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